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copy to the Audit Management Division (H1EB), and retain a copy of the documents for your records.

The audit resolution provisions contained in the National Defense Authorization Act of 1996 (Section 810) require the completion of final actions on all management decisions within 12 months of the report issuance date. If actions are not completed within 12 months, the Office of Inspector General must report the uncompleted actions in its Semiannual Report to the Congress.

We have also attached a Customer Satisfaction Questionnaire to help us improve our services. The questionnaire should be completed by the primary user of the report and returned to the Director, Audit Planning, Policy, and Operations Staff (JAO) at jao@gsaig.gov.

Thank you for the assistance and courtesies extended to our staff during this audit. If you have any questions, please contact Kevin Gallagher, Audit Manager, at

(b) (6) gsaig.gov/(202) 501-0075 or me at (b) (6) @gsaig.gov/(202) 273-7241.

*****If you have any questions, please respond using the contact information provided above. This mailbox is unable to receive emails.*****

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